

## Privacy Statement

In this privacy statement, Comerco B.V., owner of the FlatPower® brand, explains how it handles personal data as the data controller. Comerco processes all personal data provided or collected with the utmost care.

1. **Personal data we process:**

“Personal data” refers to any information that can directly or indirectly identify a natural person. The data we may process includes:

- Name, first name, and/or initials;
- Address, city of residence, and (if applicable) delivery address;
- Email address and (mobile) phone number.

2. **How do we obtain personal data?**

We obtain personal data when you provide it to us, such as when placing an order, completing a form on our website, or communicating with us via phone or email.

3. **Purpose of processing:**

We process personal data to deliver our services and collaborations, specifically for:

- Delivering products or services;
- Providing updates about changes to our services;
- Complying with legal obligations.

4. **Legal grounds for processing:**

We process data only when a legal basis exists:

- To perform a contract;
- Due to legal obligations;
- With your consent;
- For legitimate interests.

5. **With whom do we share personal data?**

We may share data with third parties if necessary:

- To deliver products/services;
- To comply with legal obligations;
- Data processors adhere to GDPR-compliant agreements.

6. **Retention period:**

Data is retained only as long as necessary:

- Cookie data (e.g., Google Analytics) for 26 months;
- Contact form data as long as required.

7. **Cookies:**

Comerco uses only technical, functional, and analytical cookies. You can disable cookies via your browser settings.

**8. Data security:**

Comerco secures your data against misuse, loss, or unauthorized access. Contact [cables@flatpower.tech](mailto:cables@flatpower.tech) with concerns.

**9. Your rights:**

You have the right to access, correct, or delete your data. Send requests to [cables@flatpower.tech](mailto:cables@flatpower.tech) (include an ID copy with sensitive details redacted). Complaints can be filed with the data protection authority.

**10. Data breaches:**

Comerco maintains a log for potential data breaches.

**11. Questions and feedback:**

For questions about this policy, contact [cables@flatpower.tech](mailto:cables@flatpower.tech).